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IN THE UNITED STATES
PATENT AND TRADEMARK OFFICE

OFFICIAL

Attorney Docket No.: Verizon-2APP (01-VE02.70A)

Appl. No.: 09/812,487

Applicant: Barry Paul PERSHAN

Filed: March 20, 2001

Title: **METHODS AND APPARATUS FOR USING AIN TECHNIQUES TO
FACILITATE SERVICING OF CALLS BY A GROUP OF USERS**

TC/A.U.: 2642

Examiner: Bing Q. Bui

Mail Stop Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

AMENDMENT

Sir:

In response to the Office Action dated March 26, 2004 which set a period for response to expire on June 26, 2004, please amend the above-identified application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 8 of this paper.